

UCH Heathrow

Christmas Schedule 2022

Export Airline Deliveries

Export Airline Deliveries refers to cargo received by UCH2 for delivery to LHR Cargo sheds. Please refer to the ETSF & NCTS Schedule for information regarding cutting of Export Documents.

[*See numbered key below diagram]

19/12/2022	20/12/2022	21/12/2022	22/12/2022	23/12/2022	24/12/2022	25/12/2022
Standard Service	Standard Service	Standard Service	[*1] Last Day For Docs & Cargo (incl. Collecting Export Cargo from Customer premises)	[*2] No Export Docs Accepted	[*2] No Export Docs Accepted	[*3] Closed

26/12/2022	27/12/2022	28/12/2022	29/12/2022	30/12/2022	31/12/2022	01/01/2023
Closed	Closed	Normal Service Resumes	Standard Service	[*4] Last Day For Docs & Cargo (incl. Collecting Export Cargo from Customer premises)	No Export Docs Accepted	Closed

02/01/2023	03/01/2023
Closed	Normal Service Resumes

- 1) *All Export Documents & Cargo for flights 23/12 up to & including 27/12 must be with UCH2 by close of business to enable our Export team to process, label, screen & stage cargo for delivery in line with flight cut-off times and avoid bottlenecks toward Christmas & Boxing Day.

Please note this will be the last day before Christmas (25/12) that we will collect Export cargo from Customer premises.

- 2) *In line with point 1, No Export documents will be accepted by UCH2 on 23/12 & 24/12 for any flights up to & including 26/12, as our cut off to receive documents for processing during this period is 22/12.

The only exception to the aforementioned is for cargo being physically collected on 23/12 or 24/12, export documents will be accepted in these instances if the export date falls in line with our previous advice.

Documents for flights booked for 27/12 or 28/12 will be accepted only with written confirmation from the airline shed that cargo will be accepted on 24/12.

- 3) *UCH2 will be closed from 25/12 up to and including 27/12. Any customers wishing to make a prior / special arrangement for these dates must do so in advance with UCH2@uchlogistics.co.uk & agree the same with UCH2 Senior Management.

Normal service resumes 28/12.

- 4) *All Export Documents & Cargo for flights 31/12 up to & including 03/01 must be with UCH2 by close of business to enable our Export team to process, label, screen & stage cargo for delivery in line with flight cut-off times and avoid bottlenecks over the New Year period.

Please note this will be the last day before the New Year (01/01) that we will collect Export cargo from Customer premises.

These measures are being implemented due to the current performance of the airline receiving sheds. Processing/waiting times are extremely long and inconsistent; as a result, we are unable to forecast or control the level of resource required to deal with aforementioned and are forced to implement measures to manage the situation accordingly.

We trust our customers understand and can empathise with the situation we find ourselves in.

For any enquiries relating to the above, please contact sales@uchlogistics.co.uk



UCH Logistics Limited

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Standard Trading conditions copies available on request. All goods carried subject to RHA Conditions of Carriage 2009

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